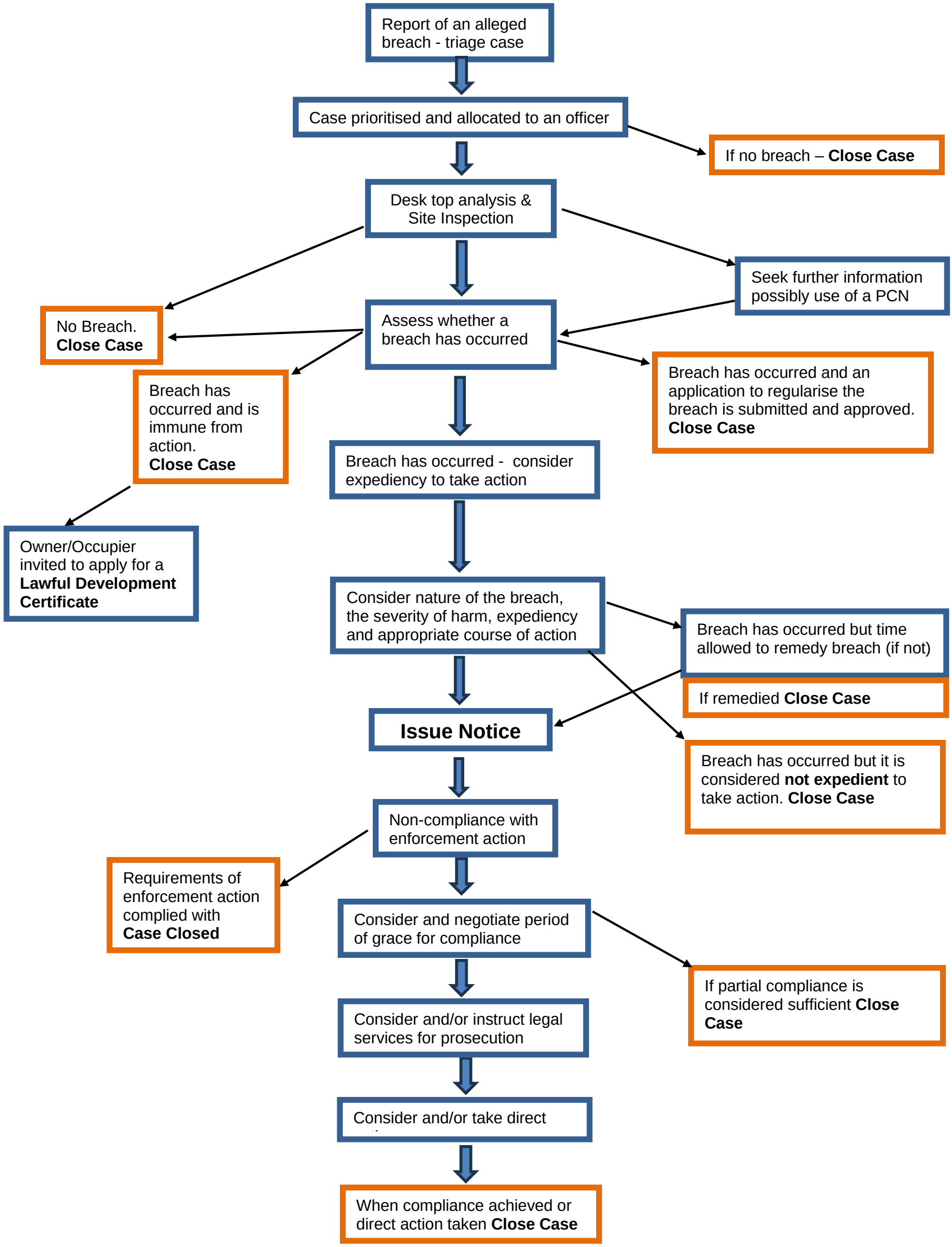APPENDIX 2 – Enforcement Process Flowchart.